



DYNAMIC OBJECTS

### What We Do

Dynamic Objects Provides Microsoft Dynamics CRM consulting Services and Solutions to small, mid sized and large companies in Lebanon and the region.

We specialize in any type of deployment where customers want to leverage CRM to transform their business.

We can help you define, customize and install Microsoft Dynamics CRM to track sales, marketing and customer service.

# Microsoft Dynamics CRM 2011 Tablet Survey Solution

Works With

- . iPad
- . iPhone
- . Android Phone
- . Android Tablet
- . Windows Phone

Dynamic Objects tablet Survey is a Microsoft Dynamics CRM 2011 solution that allows a CRM user to create surveys in Dynamics CRM and publish these surveys for access from handheld devices compatible with HTML5.

Once a survey configuration is complete, a link is automatically created to capture surveys/feedback from customers, prospects via their handheld devices with a first page that captures contact information details.

Contacts who have matching information in CRM are updated, Contacts with no matching information will be created and the survey when submitted will be associated with its related contact record.

## Create Your Survey The Way You Like

You have the ability to create multiple pages as well as multiple types of questions for the survey. Available Question Types include:

- Text
- Multi-Line
- Rating
- Radio Buttons
- Lookup
- Date
- Check Box
- Pick list

Can we have a minute of your time?  
 Yes  No

How's the weather

What's your favourite Movie genre ?  
 Romance  Comedy  Horror  
 Action

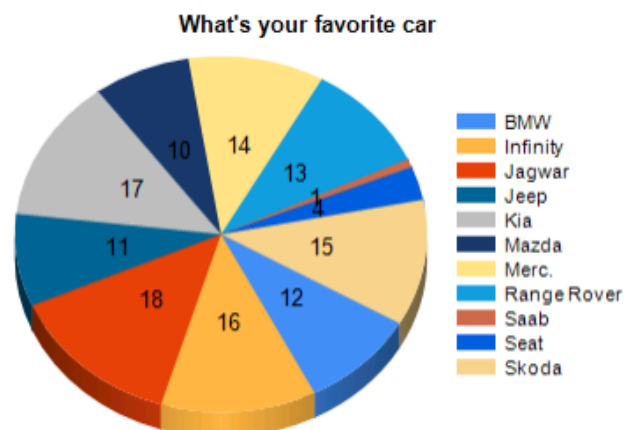
When a question type is created, it can be used with multiple surveys at the same time.

## Track Survey Responses & History in CRM

All Survey responses are tracked and linked to the contact form with a date stamp. You can access Responses for current and previous surveys.

## Check Your Survey's Results & Performance

Built- in reports inside the solution provide you with the analytics and responses you need for each question type. You have the ability to track the Top X responses for any question type.



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