



DYNAMIC OBJECTS

What We Do

Dynamic Objects Provides Microsoft Dynamics CRM consulting Services and Solutions to small, mid sized and large companies in Lebanon and the region.

We specialize in any type of deployment where customers want to leverage CRM to transform their business.

We can help you define, customize and install Microsoft Dynamics CRM to track sales, marketing and customer service.

Microsoft Dynamics CRM 2011 Phone Survey Solution

Dynamic Objects Phone Survey is a Microsoft Dynamics CRM 2011 solution that allows a CRM user to create and run phone surveys for their contact database.

Once a survey configuration is complete, a CRM user can access the survey page by running a button on the contact form that launches a survey Silverlight application. Responses captured from the Silverlight application are created as records in CRM 2011 and linked to the related contact.

Create Your Survey The Way You Like

You have the ability to create multiple pages as well as multiple types of questions for your survey Available Question Types include:

- Text
- Multi-Line
- Rating
- Radio Buttons
- Lookup
- Date
- Check Box
- Pick list

Favourite Meal

Meal 1

What's your favourite Movie genre ?

Romance Action Comedy Drama

Favourite Music

Rock

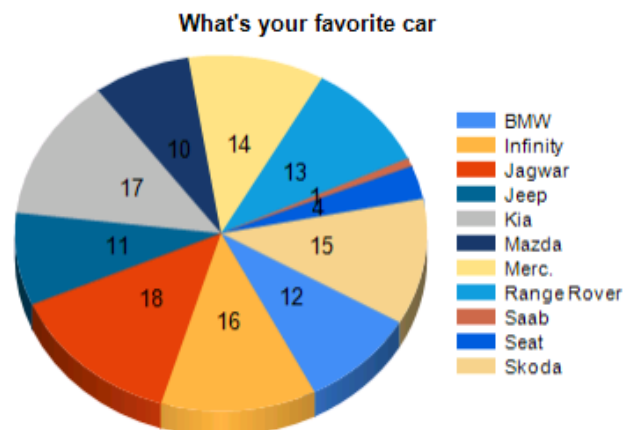
When a question type is created, it can be used with multiple surveys at the same time.

Track Survey Responses & History From The Contact Form

All Survey responses are tracked and linked to the contact form with a date stamp. You can access Responses for current and previous surveys.

Check Your Survey's Results & Performance

Built- in reports inside the solution provide you with the analytics and responses you need for each question type You have the ability to track the Top X responses for any question type.



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